

POLICY OF ALLIANCE LLC REGARDING CONFIDENTIALITY AND PROCESSING OF PERSONAL DATA OF SITE VISITORS [HTTP://WWW.SNP-HOSPITALITY.RU](http://www.snp-hospitality.ru) / AND USERS OF THE SERVICES OF ALLIANCE LLC

This Privacy Policy (hereinafter referred to as the Policy) applies to all information that ALLIANCE LLC (S&P Hospitality Management Company) (hereinafter referred to as the Personal Data Processing Operator or PD Operator) can receive about the user during the use of the Ask a Question form.

The PD operator guarantees the confidentiality of all information entered by the user in the process of using the Form.

LLC "ALLIANCE" (TIN 6150077821, OGRN 1146183002855) is a duly established and registered legal entity in accordance with the legislation of the Russian Federation. Legal address: 346400, Rostov region, Novocherkassk city, Atamanskaya street, house 44 letter V. Actual address: 346400, Rostov region, Novocherkassk city, Atamanskaya Street, house 44 letter V.

Terms used

Within the framework of this Policy, the following terms are used:

The user's personal information is the data that the user enters into special fields when using the Form: name, phone number, email address.

Accommodation facility – a room used to provide reception and accommodation services for guests.

A cookie file is a small piece of data sent by a web server and stored on the user's computer, which the web client or web browser sends to the web server each time in an HTTP request when trying to open a page of the corresponding site.

IP address is a unique network address of a node in a computer network built using the IP protocol.

General provisions

The User's use of the Form means acceptance of this Privacy Policy.

In case of disagreement with the terms of the Privacy Policy, the User must stop using the Form.

The PD operator does not verify the accuracy of the user's personal information provided by the User of the Form.

Purpose of personal data processing, use and disclosure of personal information

In the process of using the Form, the User independently enters the User's Personal Information into the specially designated fields, thereby giving his consent to the collection, systematization, accumulation, storage, clarification (updating, modification), use, transfer of personal data to the Operator's Partners. This consent is provided by the User for the implementation of any actions that do not contradict the legislation of the Russian Federation with respect to the User's personal information aimed at achieving the goals specified in this Policy, compiling accounting and accounting documentation.

The personal information of the user of the Form is used by the PD Operator exclusively for sending a letter of questions to Alliance LLC (the Management company of S&P Hospitality).

The data specified by the User is used solely for the purpose of providing an effective, comfortable and convenient service using the Form, as well as for evaluating the quality of services.

The PD operator does not sell, transfer or otherwise disclose the user's personal information to anyone without the User's consent.

Use of Cookies

In order to provide high-quality services, the PD Operator stores cookies on the user's computer and subsequently uses them.

The PD operator guarantees that no advertising service has access to Cookies that are used in the process of working with the Form.

The PD operator takes into account information about the User's IP address, the type of browser used by the User, which can be used when errors are detected in the operation of the Form, cases of fraud, unauthorized actions.

Ability to edit and delete information and personal settings

The User can change (update, supplement) the personal information provided by him or part of it at any time. To do this, you need to contact the PD Operator by sending an email to info@snp-hospitality.ru

The User can contact the PD Operator with a request to delete his personal information from the database of the PD Operator by contacting him at the contacts listed above.

Measures taken to protect personal data

The PD operator takes the necessary and sufficient organizational and technical measures to protect the user's personal information from unauthorized or accidental access, destruction, modification, blocking, copying, distribution, as well as from other illegal actions with it by third parties.

The PD operator stores the personal information of users in accordance with the internal regulations of the Form, while its confidentiality is maintained with respect to the user's personal information.

Changes to the Privacy Policy. Applicable law.

The PD operator reserves the right to make changes to this Privacy Policy. When making changes in the current version, the date of the last update is indicated. The new version of the Policy comes into force from the moment it is posted, unless otherwise provided by the new version of the Policy.

The law of the Russian Federation is subject to the application of this Policy and the relations between the User and the PD Operator arising in connection with the application of the Privacy Policy.

Feedback. Questions and suggestions

All suggestions or questions about this Policy should be reported to the PD Operator by e-mail info@snp-hospitality.ru , or at the address: 346400, Rostov region, Novocherkassk, Atamanskaya str., 44 V.